



Health & Well-being

STUDENT HEALTH CENTER

Patients' Rights and Responsibilities

You Have the Right to:

- Receive considerate and respectful care at the Student Health Center (SHC).
- Choose your health care provider or change providers when other qualified providers are available.
- Receive an explanation of your diagnosis and treatment in terms you can understand.
- Refuse treatment, except as prohibited by law, and to be informed of the consequences of making this decision.
- Expect that your personal privacy will be respected by all staff at the SHC.
- Expect that your medical records will be kept confidential and released only with your written consent, in a case of medical emergency, or in response to a court-ordered subpoena. Also, patient confidentiality may be violated if the individual poses a significant threat of harm to self or others.
- Access this medical information and request amendments to the medical records.
- Revoke or limit authorization.
- Know the names and positions of people involved in your care by official name tag and/or personal introduction.
- Ask for and receive an explanation of any charges that may be made by the SHC.
- Review any medical records created and maintained by the SHC regarding our care and treatment.
- Make an advance directive authorizing the provision or withholding of life-prolonging treatment.

You Are Responsible for:

- Being respectful of others—SHC staff, providers, and other patients—per the UR Student Code of Conduct
- Providing the necessary personal information to complete your medical record.
- Providing accurate information about your present and past health history.
- Notifying the staff if there are communication barriers regarding your health care.
- Following the treatment plan given by the healthcare provider and asking questions if you do not understand the explanation of your diagnosis, treatment, or any instructions.
- Any charges resulting from your use of the SHC services.
- Following rules and regulations posted within the SHC.
- Notifying the staff if there is need for assistance with transportation back to your residence.
- Providing notification that an advance directive has been made.